

Frequently Asked Questions

High Definition Cable in On Campus Residence Halls and Apartments

Important Information

If you have an older television (models older than 2007), the television may or may not be compatible with the High Definition Service. The specific device the television needs is an internal digital “QAM Tuner.”

What is a “QAM Tuner?”

QAM stands for Quadrature Amplitude Modulation. With the QAM tuner, users can connect their cable directly to their TV and watch any digital and/or HD cable station without the use of a set-top box.

How do you know if your TV has a “QAM Tuner?”

A good place to start is in the Specifications section in your owner’s manual. If you no longer have the owner’s manual, you may find it on the TV manufacturer’s website. If you already have the TV, look for the following wording to help determine if you have the built-in digital tuner: Integrated Digital Tuner, Digital Receiver, ATSC, DTV, HDTV, Digital Tuner.

What does this mean for you?

If you are able to determine that your television is not equipped with the “QAM Tuner,” you will need to purchase an adapter in order to view the High Definition channels. Another option is to purchase a new High Definition TV.

Where can you purchase an adapter?

Your local Best Buy, Radio Shack, etc. would all be places that you can purchase an adapter. Prices may range from \$37 to \$140.

For a complete listing of channels you can visit our lineup list.

<http://www.pc.pitt.edu/housing/documents/CHANNELLINEUP.pdf>

Please note that this will not affect the use of projecting needs, watching DVDs, etc. **If you have any questions or concerns, please contact Panther Central at 412-648-1100**